

# GambleAware

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## ANNOUNCEMENT

### GambleAware at Citizens Advice National Conference

**London, 14 November:** GambleAware is at the National Citizens Advice Conference in Manchester, where the Citizens Advice Newport Gambling Support Service team is running a training workshop for colleagues from across the country.

Citizens Advice Newport has been funded by GambleAware to develop a model to improve identification and early intervention with front-line advisers to reduce the impact of gambling related harm. This model integrates awareness, training and support within advice services for young people, vulnerable groups directly and via the agencies and statutory bodies who offer help to those groups.

The Gambling Commission took the opportunity of the Conference to launch its new strategy, underlining the priority it is now placing on consumer interests.

**Iain Corby, GambleAware Deputy Chief Executive** said:

"We're pleased to be here, alongside the Gambling Commission and the team from Newport, to raise the profile of the service which has been developed in South Wales specifically for use by Citizens Advice organisations, and we hope it will lead to more people accessing the treatment services we provide through BeGambleAware.org."

**Katie Fry, manager of the Newport-based service** said:

"This is a great opportunity to raise awareness amongst our colleagues from Citizens Advice across England and Wales about the level of gambling-related harm we've found impacting those who seek our advice for a whole range of other matters. We found that too often advisors were simply not asking any questions about gambling and often missing this really fundamental issue."

**-ENDS-**

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**Chair:** Kate Lampard CBE

**Trustees** • Henry Birch • Annette Dale-Perera • Professor Sian Griffiths • Alan Jamieson • Professor Anthony Kessel  
• Jim Mullen • Chris Pond • Brigid Simmonds • Professor Patrick Sturgis • Professor Jonathan Wolff

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**NOTES**

- Details of GambleAware's harm-minimisation programme can be viewed [here](#).
- Guided by the [National Responsible Gambling Strategy](#), GambleAware is an independent charity tasked to fund research, education and treatment services to help minimise gambling-related harm in Great Britain.
- GambleAware is a commissioning and grant-making body, not a provider of services. The charity's strategic aim is to broaden public understanding of gambling-related harm as a public health issue and to help those that do develop problems get the support and help that they need quickly and effectively. For more information, please go to: <http://about.gambleaware.org/>
- GambleAware's programme of treatment, education, harm prevention and research is guided by the National Responsible Gambling Strategy, which is defined by the independent Responsible Gambling Strategy Board (RGSB) and endorsed by the Gambling Commission. The RGSB, the Gambling Commission and GambleAware work together under the terms of an agreement in place since 2012: <http://about.gambleaware.org/media/1216/statementofintent.pdf>. Research is conducted under the terms of a 'Research Commissioning and Governance Procedure' agreed in 2016 by the RGSB, the Gambling Commission and GambleAware: <http://about.gambleaware.org/media/1270/research-commissioning-and-governance-procedure-may-2016-final.pdf>.
- GambleAware requires a minimum of £10 million annually to deliver its current responsibilities, and looks to all those that profit from commercial gambling to support the charity. This donation-based system was proposed under the Gambling Act 2005 and is prescribed by the Gambling Commission in its Licence Conditions and Codes of Practice. The RGSB endorsed GambleAware's £10m funding goal in January 2017: <http://www.rgsb.org.uk/press-releases/responsible-gambling-strategy-board-publishes-assessment-of-the-quantum-of-funding-required-to-deliver-the-national-responsible-gambling-strategy.html>
- GambleAware funds the *Gordon Moody Association*, the *NHS National Problem Gambling Clinic*, *GamCare* and a network of charities across Great Britain to

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provide a full range of free treatment for problem gamblers and support for those affected by them. GambleAware also runs the website **BeGambleAware.org** which helps 2.7 million visitors a year, and supports the **National Gambling Helpline – 0808 8020 133**.

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